

**North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong**  
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)  
Director's Block, Mawdiangdiang, Shillong 793 018 Meghalaya.

Store & Procurement:

Fax/Tel: (0364) - 2538032

Email: storeneigrihms@gmail.com

Ref: NEIGR/HSCC/19/2004(OT)

Date: 27/02/2015

Shri J.P. Behl,

Chief General Manager (Procurement & F&A),

HSCC (INDIA) Limited, (A Government of India Enterprise),

E-6(A), Sector-1, Noida-201301 Tel: 0120-252436, Fax: 0120-2542447, 2533001

Sub: Matter related to equipment procured from M/s Larsen & Toubro Limited: Release of performance Security -Reg.

Ref: Notification of award No. HSCC/PUR/NEIGRIHMS/2006/Inupump/0011 dated: 07/08/2006, No HSCC/PUR/NEIGRIHMS/2006/Pulseoximeter/0012 dated: 17/8/2006, No.HSCC/PUR/NEIGRIHMS/2006/Anesmach/0013 dated: 25/8/2006 and our communication letter dated: 23/2/2009.

Sir,

I am directed to refer to the procurement of equipments indicated above, M/s HSCC(I) Ltd communication dated: 16/7/2009, our communication of even reference dated: 30/7/2009 (copy enclosed).

2. We like to convey that the complaints with regard to malfunctioning of the equipments were reported vide our letter D.O. NEIGR/S&P/Product Complaint/2007-08 dated: 7/2/2009, 22/5/2009, 14/7/2009, Ref: NEIGR/HSCC/19/2006 (Anesthesia) dated: 29/7/2009 and D.O NEIGR/S&P/Product complaint /2012-13 dated: 11/6/2012. The service report indicates single visit (of three day) to NEIGRIHMS, after 118 days (one hundred and eighteen day approximately) of complaint. Since, the equipments were under composite warranty, all related spares/accessories were required to be provided and standard uptime need to be maintained by the supplier/ bidder. The bidder M/s Larsen & Toubro Ltd, had failed to comply with the conditions of contract and the terms of letter of award.

3. HSCC (I) notification of award mentions that the equipments are with comprehensive warranty of two years (from 13/7/2007 for Anesthesia Workstation) and for three years comprehensive AMC with spares from the 3<sup>rd</sup> year to 5<sup>th</sup> year, as per Clause No.6.3 of ITB of M/s HSCC(I) Limited, Noida.

4. As the service is found to be far from satisfactory, you are conveyed to take necessary action, forfeit the performance security of the bidder and credit the amount withheld, to NEIGRIHMS, Shillong.

5. This is without prejudice to the rights and remedies available to the purchaser in terms of the contract and law applicable in this behalf.

Thanking you,

Yours faithfully,

(Harendra Dey)

Stores & Procurement Officer

CC:

1. General Manager, Medical Equipments Systems, Larsen & Toubro Limited, 32, Shivaji Marg, New Delhi-110015 Fax: 011-41419600/41419591
2. MS/NS/DMS / Professor & HOD, Anesthesia, NEIGRIHMS for record please
4. AAO(A)/AAO(B)/Consultant (A&A): For necessary action please
5. File No.: NEIGR/HSCC/19/2006(Anesthesia)